

## LIFETIME WARRANTY

At Roofivent, we believe our products should provide the best reliability and performance, and we proudly stand by this promise.

Roofivent LLC, hereinafter referred to as "Roofivent," hereby guarantees its products:

- **iVent ECO PG**
- **iVent ECO PI**
- **iVent ROTO PG**
- **iVent ROTO PI**
- **iVent FLOW PG**
- **iVent FLOW PI**
- **Wallvent ECO**
- **Wallvent ROTO**

This warranty covers manufacturing and material defects from the date of installation for the lifetime of roofing materials, such as asphalt shingles, slate, tiles, and sheet metal, but shall not exceed a duration of **50 years**.

For the products **iVent ECO PI**, **iVent ROTO PI**, and **iVent FLOW PI**, Roofivent guarantees the waterproofness of the butyl tape connection for a period of **60 years** from the date of installation. In the case of retrofitting, this warranty applies for the lifetime of the existing roof covering. The warranty is valid for the original owner or current homeowner only.

---

### Defect Notification

In the event of detection or suspicion of manufacturing or material defects, the owner is obliged to inform Roofivent immediately to prevent further damages.

### Notification Process

Notification must be submitted in writing via email to [support@roofivent.com](mailto:support@roofivent.com).

**Required Documentation:** To expedite the evaluation process, please provide:

- A detailed description of the problem
- Owner's contact information and address
- Place of purchase
- Date of installation
- Photo documentation

Roofivent will review the claim, and if warranty coverage is suspected, we will email the owner a prepaid return label along with an Authorization Case Number (ACN#).

### Product or Spare Parts Dispatch

Upon initiation of a warranty claim, Roofivent will promptly dispatch a replacement part or the entire product at its own expense.

### Return of Suspected Item

The owner is responsible for returning the suspected item; however, Roofivent will cover the shipping costs associated with the return.

### Complaint Investigation

Upon receipt of the suspected product, Roofivent will evaluate the submitted item and determine the validity of the warranty claim and whether it is defective. Roofivent will communicate the findings within **5 working days** at the latest.

## LIFETIME WARRANTY

### Liability for Costs

If a warranty claim is validated due to a manufacturing or material defect, Roofivent will assume responsibility for the cost of replacement product or parts, shipping, and reasonable labor associated with the replacement. Roofivent will also cover a reasonable portion of the costs for any additional materials and related damages, except for damages caused by delays, late notification of a defect, or long-term damages resulting from negligence.

### Warranty Exclusions

The warranty will be declined under the following circumstances:

- **Improper Installation:** Warranty claims will not be honored if the product has been installed incorrectly or not in accordance with the provided installation instructions.
- **Unauthorized Modifications:** Any alterations, modifications, or repairs made to the product will void the warranty.
- **Misuse:** Damage resulting from improper use or neglect of the product will not be covered.
- **Environmental Damage:** Damage caused by severe weather conditions (e.g., hurricanes, tornadoes, floods), fire, vandalism, or other acts of nature.
- **Negligence:** Long-term damage resulting from negligence in maintenance or care of the product will not be covered.
- **Late Notification:** Claims made after a significant delay in notifying Roofivent of a defect will be declined, as this may exacerbate the issue.
- **Use Beyond Intended Purpose:** The warranty will not cover damages incurred from using the product for purposes other than those for which it was specifically designed.

### Inspection Rights

Roofivent reserves the right to inspect the installation of the claimed product. The company will coordinate with the property owner to facilitate an immediate inspection.

### Return of Non-Warranty Items

If the product or part is determined not to be covered under warranty, it will be returned to the owner at their expense. The owner will be notified of the findings and given the option to have the item returned.

### Limited Warranty

Roofivent explicitly states that no other warranties, either expressed or implied, exist beyond those contained in this document.

### Liability Limitation

Roofivent disclaims any responsibility for consequential or incidental damages arising from improper installation or use of its products, including but not limited to loss of use and damage to property.

**Product:** \_\_\_\_\_

**Date of installation:** \_\_\_\_\_

**Installer:** \_\_\_\_\_

**Homeowner:** \_\_\_\_\_

**Please fill out this document and keep it in a safe place for your warranty records.**